

# Laser Friend

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## Refurbished Laser Printer Guarantee of Quality

**Laser Friend** conducts its business obeying stringent quality control standards, conforming to the minimum codes of practice as set out by **United Kingdom Cartridge Recyclers Association** and, has a bona-fida warranty system.

Every **Laser Friend** Refurbished Laser Printer excels in performance which at least equals the (OEM) Original Equipment Manufacturer and shall be guaranteed to be free from defects in both materials and workmanship for a period of 1 year from the date of sale.

**Laser Friend** will at its opinion, replace any component, carry out corrective repair/maintenance procedures, or refund the full price of any Laser Friend Refurbished Laser Printer found to be defective within the 1 year warranty period.

**Laser Friend** also warrants that, subject to conditions stated below, and under normal use (including operation of the printer, within specifications set out by the printer manufacturer) the Refurbished Laser Printer will not cause damage, abnormal wear, or deterioration to associated equipment, attachments, computer, consumables or operating system, or injury to persons.

If any damage, abnormal wear, or deterioration to any associated equipment, attachments, computer, consumables or operating system, or injury to persons was judged to be provoked by a flaw in the Laser Friend Refurbished Laser Printer, **Laser Friend** will, upon receipt of satisfactory evidence, including a written statement on the service company's letterhead, dated and signed by the company's field engineer or service representative, carry out corrective repair/maintenance procedures, or reimburse the customer the full amount for the Refurbished Laser Printer.

**Laser Friend accept mediation by UKCRA in disputes with customers.**

**Laser Friend's** liability hereunder shall be limited to replacement or reimbursement as provided above.

### **Working for a Healthier Environment**

Specialists in:  
Printer Repair, Service, Support & Sales.  
The Remanufacturing of Printer, Copier and Fax Cartridges.  
The Supply of Original Printer, Copier and Fax Cartridges.

