

Laser Friend

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Toner Cartridge Guarantee of Quality

Laser Friend remanufactured toner cartridges are recycled under stringent quality control standards, conforming to the minimum codes of practice as set out by **United Kingdom Cartridge Remanufacturers Association**, assuring performance which at least equals the (OEM) Original Equipment Manufacturer, and, has a bona-fida warranty system in place.

Every **Laser Friend** cartridge is guaranteed to be free from defects in both materials and workmanship for a period of one year from the date of purchase. **Laser Friend** will at its opinion, replace, or refund the full price of any **Laser Friend** cartridge found to be defective.

Laser Friend also warrants that, subject to conditions stated below, and under normal use (including operation of printer, photocopier & facsimile equipment within the specifications) our remanufactured cartridges will not cause damage, abnormal wear, or deterioration to any compatible printer, photocopier or facsimile.

If a defect in the **Laser Friend** remanufactured toner cartridge causes a printer, photocopier or facsimile to fail, **Laser Friend** will provide an engineer onsite as a matter of priority to carry out inspection and repair to the printer, photocopier or facsimile.

Additionally, in the case of a third party service company, **Laser Friend** will reimburse the customer the full amount for service and repair of the printer, photocopier or facsimile. This warranty is dependent upon the customer providing satisfactory evidence that the failure was due to a defect in the **Laser Friend** remanufactured toner cartridge, including a written statement on the service company's letterhead, dated and signed by the company's field sales or service representative.

Laser Friend accepts mediation by UKCRA in disputes with customers.

Laser Friend's liability hereunder shall be limited to replacement or reimbursement as provided above.

Working for a Healthier Environment

Specialists in:
Printer Repair, Service, Support & Sales.
The Remanufacturing of Printer, Copier and Fax Cartridges.
The Supply of Original Printer, Copier and Fax Cartridges.

